



RUFF LOVE PROGRAM CONTRACT

_____ ["Owner"] hereby retains Wags & Wiggles Dog Daycare, LLC ["Trainer"] to train _____ [the "Dog(s)"] under the following terms and conditions:

1. **Location.** The Dog(s) will stay with the Trainer during training, and the Trainer will take reasonable steps to keep the Dog safe, comfortable, appropriately exercised, and happy. The Trainer will take the Dog to locations other than the Wags & Wiggles Dog Daycare facility for socialization and training.
2. **Training.** The Trainer will train the Dog for a minimum of two (2) sessions per day with breaks in between. The Dog will have opportunities to learn manners and interact with other dogs. Owner understands and acknowledges that the length of training required and what can be accomplished depends on the Dog's (s') capability to learn and their prior experiences. Owner further understands and agrees that basic obedience training generally requires four (4) weeks, but may be longer in some cases. Shorter periods of time may be purchased by the Owner with the understanding that the training will be less than the basic package. The Trainer will give periodic progress reports to the Owner and will update the Owner on what follow up training will be required by the Owner to reach the agreed upon goals (as attached to and made a part of this Contract).
3. **Evaluation and Goals.** Upon entrance to the program, the Trainer and the Owner will evaluate the Dog's (s') current skill levels and identify unsatisfactory areas needing improvement. Training will focus on the areas identified as unsatisfactory during the initial evaluation between the Trainer and the Owner. In general, the goals for the Dog(s) are:
 - a. To be in control and polite around other dogs and people.
 - b. To perform basic pet obedience upon command: sit, down, heel, come,
 - c. To reduce identified bad habits that may exist, such as chewing, barking, jumping on people, rushing through doorways, counter-surfing, and begging for food at the table.
4. **Re-evaluation.** At the conclusion of the board & training, the Owner and the Trainer will re-evaluate the Dog together and identify whether the Dog has met the established goals. If the Dog has not met some goals, the Owner and Trainer will discuss whether these goals can be achieved by the Dog with additional training (additional cost may be required) or with follow up at home.
5. **Expectations.** Owner understands and agrees that it may not be possible in some cases to achieve all goals. For example, a dog may have a medical condition that prevents the dog from being reliably housebroken, or the dog's basic temperament may be aggressive by nature and not amenable to behavior modification. A young dog (under 2 years of age) may not be mature enough to achieve certain goals. The Trainer will notify the Owner prior or during the program if any areas are identified where goals need to be modified. In most cases, however, all goals should be achievable. In the initial assessment with the Owner and Trainer, the Trainer will strive to set realistic goals for Owner and the Dog. Trainer will not accept the

Dog(s) for this program if the Trainer does not reasonably believe that Trainer can achieve the established goals for the Dog(s). Owner understands and acknowledges that in most cases after four (4) weeks of training in the Rough Love Program, the Dog will not be 100% reliable off the leash in public. Accordingly, Owner understands and acknowledges that Owner will still be required to do more follow up training at home to achieve that result.

6. **Maintenance of Goals.** The Owner recognizes that the training provided by this program will result in the Dog obeying the Trainers, and that this will not train the Dog to obey the Owner. In order for the Dog to obey the Owner, the Owner expressly understands and acknowledges that the following must occur:
 - a. The Owner must understand and apply the basic principles of training.
 - b. The Owner must use the list of cues supplied by the Trainer.
 - c. The Owner must not interact with the Dog in a way that rewards bad behavior and/or punishes good behavior.
 - d. The Owner must regularly train the Dog at least ten (10) minutes a day, six (6) days a week to maintain the level of training achieved by this program.
 - e. The Owner must follow the advice in terms of training and management as given by the Trainer.
 - f. The Owner must meet with the Trainer multiple times during the Dog's stay at the Wags & Wiggles Dog Daycare facility to learn how to handle the trained Dog.
7. **Owner Training.** At the conclusion of board & training, the Trainer will instruct the Owner in the basics of training, and Owner hereby expressly agrees to this basic training. Instruction will consist of the following:
 - a. During the last two (2) weeks while the Dog is still at the Wags & Wiggles Dog Daycare facility, the Owner is required to meet with the Trainer at least once a week. 2-3 times a week is recommended for maximum results.
 - b. One exit conference to show the Owner the Dog's(s') new skills and to instruct the Owner on how to give proper commands, how to properly reward the Dog for correct performance, how to properly correct the Dog for disobedience, and how to manage unwanted behaviors in the home.
 - c. Owner understands and agrees that additional follow up visits may be required as part of the basic board/train package. The Trainer will be available to meet with the Owner at home or at the Wags & Wiggles Dog Daycare facility after the Dog has gone home to help address any areas in which the Owner needs to see improvement by the Dog(s). Owner understands and agrees that these follow lessons are NOT limitless. However, Trainer will continue to provide this support to the Owner as long as reasonable follow up training is provided by the Owner at home. The Trainer will continue to provide unlimited PHONE follow up for the life of the Dog(s). The Trainer will continue to work with the Owner if the Owner complies with the requirements of Section 6 above and completes all recommended follow up lessons. If the Owner complies with all the Trainer's recommendations and the Dog(s) fails to maintain the goals achieved at the end of board & training, the Trainer will, at no additional charge, provide additional training of up to one (1) week at any time during the first six (6) months following completion of the program. In order to demonstrate compliance with the requirements of Section 6 above, the Owner must document regular training sessions of at least ten (10) minutes per day and must demonstrate an understanding of the principles contained in the Dog training manual provided by the Trainer. If the Owner fails to comply with Section 6 above, Wags & Wiggles Dog Daycare, LLC reserves the right to

terminate its relationship with the Owner, in which case no further follow up services shall be required of Trainer.

- d. The Trainer agrees to provide in home follow up training as long as the Owner's home is within a one-half hour (½) drive, one way, of the Wags & Wiggles Dog Daycare facility.
8. **Fee.** The fee for the training described in this contract for the Rough Love Program is \$1799.00 per dog for four (4) weeks of board & training. This fee covers boarding and two (2) hours of training time a day (often it ends up being more, but Wags & Wiggles Dog Daycare does not charge for such additional time), which are split into separate sessions throughout the day. Prices vary for the 2 week program depending on age of dog.
9. **Veterinary Care.** If the Dog requires non-emergency veterinary care during the training period, the Trainer will make a reasonable attempt to contact the Owner so the Owner may obtain veterinary care of the Owner's choosing for the Dog. If the Owner cannot be reached, is unable to tend to the Dog's need for veterinary care, or, in the case of an emergency, the Trainer will arrange on behalf of the Owner for veterinary care to which the Owner consents as set forth below. All veterinary fees are the responsibility of the Owner. If convenient, the Trainer will take the Dog to the Dog's veterinarian, but the Trainer reserves the right to take the Dog to a veterinarian selected by the Trainer, using reasonable care in the selection of a veterinarian.
10. **Aggressive Dogs.** The Owner expressly hereby represents and warrants that Owner has disclosed to the Trainer in writing (e.g., in the client interview form & others) any behavior that may indicate that the Dog may be aggressive to other dogs or people, included but not limited to growling, forceful barking, snapping, raising of hackles, lowering of head and staring, chasing, attempting to bite, and biting. The Owner understands and acknowledges that, while the Trainer may be able to address some forms of aggression, many aggressive dogs require long-term treatment following a specific plan of action. The Owner further understands and acknowledges that some forms of aggression cannot be addressed with behavior modification and may require medication or euthanasia, both of which are outside the scope of this contract.
11. **Liability.** All behavioral advice and training suggestions are provided at the Owner's own risk. Use of this information is voluntary and neither Wags & Wiggles Dog Daycare, LLC, its employees, or Trainer is responsible for injury to another human or animal. The Owner expressly understands, acknowledges and agrees that Owner is at all times responsible for the actions of the Dog(s). Further, Owner, and not Wags & Wiggles Dog Daycare, LLC, its employees, or Trainer is responsible for any injuries or expenses resulting from socialization or training of the Dog(s). Owner further understands and acknowledges that dogs participating in physical exercises may be injured by running, jumping, chasing a ball etc. Accordingly, Owner expressly hereby promises and warrants that owner shall indemnify and hold harmless Wags & Wiggles Dog Daycare, LLC, its employees, and Trainer for any and all such injuries.

Owner Signature _____ Date _____